

OSS Advisory Newsletter

FOUR REGIONAL PROVIDER/STAKEHOLDER MEETINGS TO EXPLORE OPTIONS FOR OPTIONAL STATE

FOUR REGIONAL PROVIDER/STAKEHOLDER MEETINGS TO EXPLORE OPTIONS FOR OPTIONAL STATE SUPPLE- MENTATION (OSS) PROGRAM

The South Carolina Department of Health and Human Services (SCDHHS), South Carolina Department of Mental Health (SCDMH), and the Adult Protection Coordinating Council will sponsor four regional stakeholder meetings focusing on issues related to Community Residential Care Facilities (CRCFs). These meetings will explore topics related to program enhancements for OSS, SCDMH funded services for consumers in CRCFs, and future initiatives improving quality of care in these facilities. The purpose of the sessions is to solicit input and program recommendations.

Registration is mandatory for all attendees, as space is limited. Meetings are scheduled from August 28th through August 31st in four locations across the state. Meeting details including the logistics for each location are attached.

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To register, please visit the South Carolina Medicaid Provider Outreach Website at

www.scmemoaidprovider.org or call the South Carolina Medicaid Provider Service Center at (888) 289-0709 and choose option '1'.

If you have any questions, please contact the Division of Community and Facility Services at (803) 898-1060. Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

CRFC REGIONAL PROVIDER/STAKEHOLDER MEETINGS

Florence, SC	Columbia, SC
Tuesday, August 28, 2012	Wednesday, August 29, 2012
Florence-Darlington Technical College	BlueCross BlueShield of SC
2715 W Lucas St, Florence, SC 29501	8901 Farrow Road, Columbia, SC 29203
Bldg: Fred C. Fore Auditorium	Bldg: 200
10:00am – 1:00pm	10:00am – 1:00pm
SPECIAL INSTRUCTIONS: No food or drink permitted. Parking is free. Visitors may park in Lots A or B. Note: Please do not park in spaces designated for Technical College staff.	SPECIAL INSTRUCTIONS: Food or drink permitted. Parking is free.
Greenville, SC	Charleston, SC
Thursday, August 30, 2012	Friday, August 31, 2012
Greenville Technical College	The Franke Home at Seaside
506 S. Pleasantburg Drive, Greenville, SC 29607	1885 Rifle Range Road, Mount Pleasant, SC 29464
Bldg: Technical Resource Center Auditorium	Bldg: Franke Home at Seaside
10:00am – 1:00pm	10:00am – 1:00pm
SPECIAL INSTRUCTIONS: No food or drink permitted. Parking is free.	SPECIAL INSTRUCTIONS: Food or drink permitted. Parking is free.

To attend these training sessions, you may register through the South Carolina Medicaid Provider Outreach Web site, www.scm Medicaid provider.org, or by calling the SCDHHS Medicaid Provider Service Center at (888) 289-0709, and choosing option '1.'

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Cost Reports No Longer Required

Cost Reports No Longer Required



2012 Cost of Living Allowance (COLA) increase.

The SSI Federal Payment Standard will be raised by 3.6% - from \$674 to \$698 for 2012 - a \$24 increase from 2011.

In 2012, \$2 of this increase will go to the Personal Needs Allowance (PNA) - raising PNA to \$59 for pay cat 86 and \$79 for pay cat 85.

The new Net Income Limit (NIL) will be \$1181. The new amount a CRCF can charge in 2012 will increase from \$1100 to \$1122.

CRCF's participating in the OSS programs are no longer required to submit cost reports.



When to submit an CRCF-01 Form

Facilities participating in the OSS program must adhere to the conditions stated in the provider procedure manual in order to receive payment for residents. The facility must submit a completed CRCF-01 form:

- When a change is made on the TAD.
- When there is a income change.
- Admitting, bed hold, or termination of an OSS resident.

Alexis Martin is the new OSS Program Manager. Please remember to submit your TAD no later than **August 17, 2012**. If you know that you will be late submitting your TAD please contact the Provider Service Center.

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NEW PROVIDER SERVICE CENTER



In January 2011, the South Carolina Department of Health and Human Services (SCDHHS) implemented a new Provider Service Center (PSC) for specific provider groups. Beginning February 14, 2011, SCDHHS opened the PSC to all South Carolina Medicaid providers. The PSC will offer all provider types the expanded opportunity for assistance with Medicaid questions.

PSC customer service representatives will offer assistance with forms and manual requests, claims inquiries, payment issues and general billing issues. PSC representatives will also assist with Questions regarding the Qualified Medicare Beneficiary Program and Managed Care Services.

Providers can contact the PSC via the toll-free number :

1-888-289-0709 - Option 3

07:30AM to 05:00PM Monday through Friday.

In addition, the PSC will accept calls from all providers requiring assistance with the following:

- * Provider Enrollment
- * Electronic Data Interchange (EDI) support
- * Filing claims via the Web Tool

THINKING ABOUT IT.....

Thinking about... Honoring Our Elders

Post Office Box 8206
Columbia, SC 29201-8206

803-898-2590
803-255-8209 fax
EMAIL : OSS@SCDHHS.GOV

August 21st is *National Senior Citizens Day*. For the many things seniors have done and how they continue to contribute to our lives and communities, why not celebrate them all month! In his proclamation of the national holiday, President Ronald Reagan stated, “We can best demonstrate our gratitude and esteem by making sure that our communities are good places in which to mature and grow older—places in which older people can participate to the fullest and find the encouragement, acceptance, assistance, and services they need to continue to lead lives of independence and dignity.” This month’s issue compiles a variety of ways to acknowledge and celebrate our elders all month long.

- 1) *Spending Quality Time* – Whether you work in a long term care facility with older people or have older loved ones living with you or in their own homes, carve out some special time to be with them. Spending uninterrupted time devoted to that particular person acknowledges their significance in our lives. Quality time can involve joining him or her in something they enjoy doing like gardening, taking a walk, or playing a favorite game. If your loved one or residents in your facility enjoy children, be sure to include the kids. Social interaction between seniors and children can provide health benefits to both of them. Sitting and talking with the person is another simple, yet fulfilling way to spend quality time. Be sure to listen actively while they are speaking, giving your full attention to their words and expressions. Our lives can be enriched by getting to know our elders better. We can reap mutual benefits by encouraging them to share their stories, experiences, and their most important life lessons learned over the years.



- 2) *Showing Appreciation* – There are numerous ways to show appreciation to our elders. Are you thankful for the many things they’ve taught you? Maybe you’re grateful for how they encourage and inspire you, or how they make you laugh. Be sure to let them know through your words and deeds. Gratitude can be expressed with a simple thank you, a warm embrace, or a small gift. Don’t forget to be specific about why you are showing your appreciation. You might want to share a specific memory of an event. Be prepared for a response from your recipient’s perspective. Remember, *thank you’s* can be contagious.



3) *Supporting or Assisting with Special Requests* – If you work in long term care, you're well aware of the different types of support or assistance an elderly person may require. However, an individual's need for assistance with activities of daily living does not preclude them from desiring other things in life. There may be unspoken wishes of things they'd like to do but do not have the means to do them on their own. Spending quality time with a senior may help you to identify some of those wishes. The best way to find out is to ask. The special request may require some improvisation (like a tropical vacation) or it may be as simple as making a phone call to a missed family member. Your assistance with the special request can support your loved one in having a more fulfilled life.



Here's to honoring our elders in August! I hope you find this information helpful because I've really been *Thinking About It*.

Your Happy Healthy Thinker

Thinking About It is brought to you by:
Office for the Study of Aging
Arnold School of Public Health
University of South Carolina

